

ANIMAL CARE CENTERS OF NYC BOARD MEETING January 26, 2021







ANIMAL SHELTERING DURING COVID

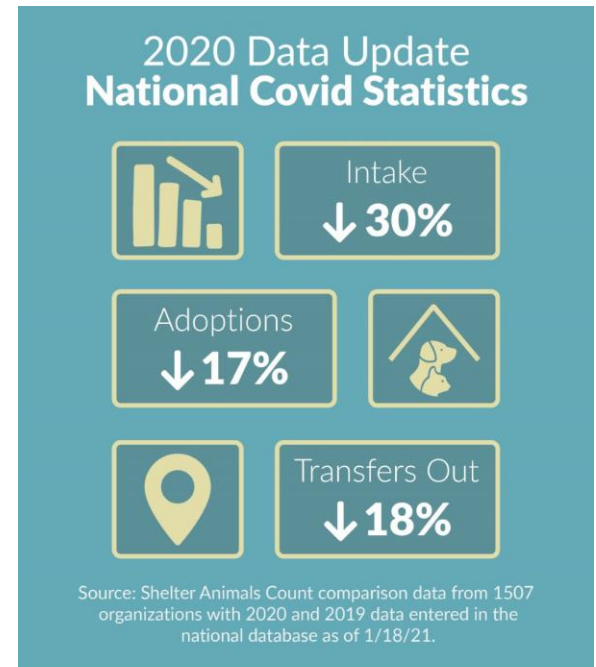
National Data Trends

Industry Collaboration

- Animal Shelter COVID leadership team

Focus on Companion Animals

COVID Response Grants





HEALTH AND SAFETY PROTOCOLS

What ACC is Doing

In order to protect the health and safety of staff and clients we are following latest guidelines from the CDC and state and local authorities.



Face Masks Required



Social Distancing Required



Enhanced Cleaning



Covid Task Force



Occupancy Limit



Employee Health



ANIMAL SHELTERING IN COVID

2020 Intake (Companion Animals)

Year-Over-Year

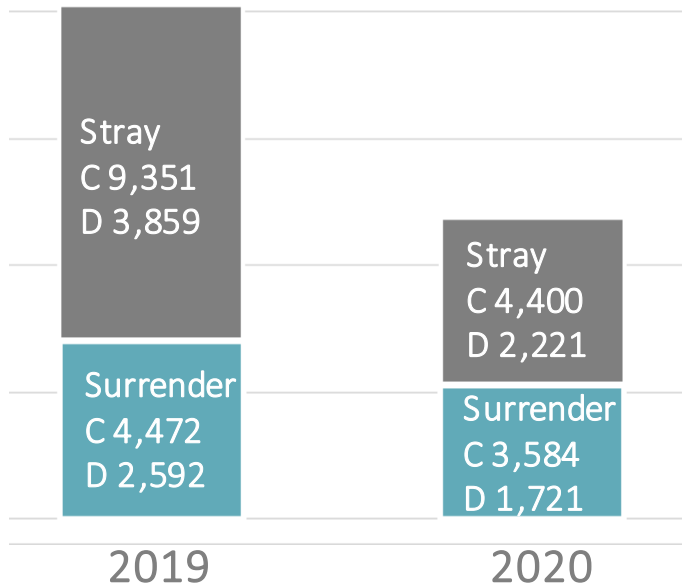
- largest decrease was in kitten intake, down 52%
- 2,421 emergency pickups by Field Team
 - Owner Surrender through field up 85%

Down 39%

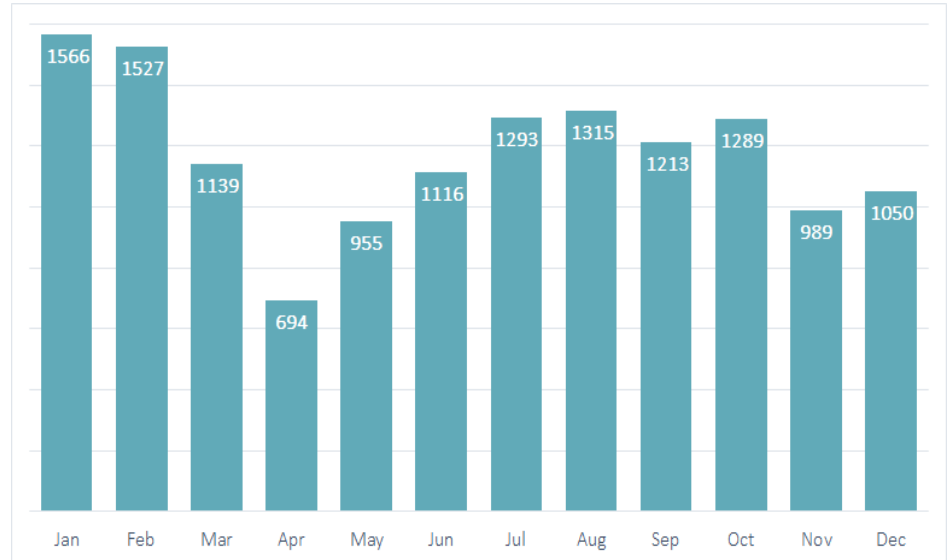
2020 Intake 14,146

2019 Intake 23,172

Year-Over-Year



2020 Intake by Month





ANIMAL SHELTERING IN COVID

Surrender Prevention

Pet retention takes on greater urgency

- Proactive outreach to current client base
- Food insecurity becomes greatest problem
- Admissions team receives 7,423 questionnaires
- Scheduled surrenders maintain safety/efficiency

Community Effort

- Animal Planning Task Force
- Resource Line
 - 386 cases not able to be mitigated by hotline due to complex nature of individual cases

We Are Ready!

- Processes and partnerships in place when/if needed

Up 23%

3,698 pets kept in
homes with their family



ANIMAL SHELTERING IN COVID

Placement

Adoption by Appointment

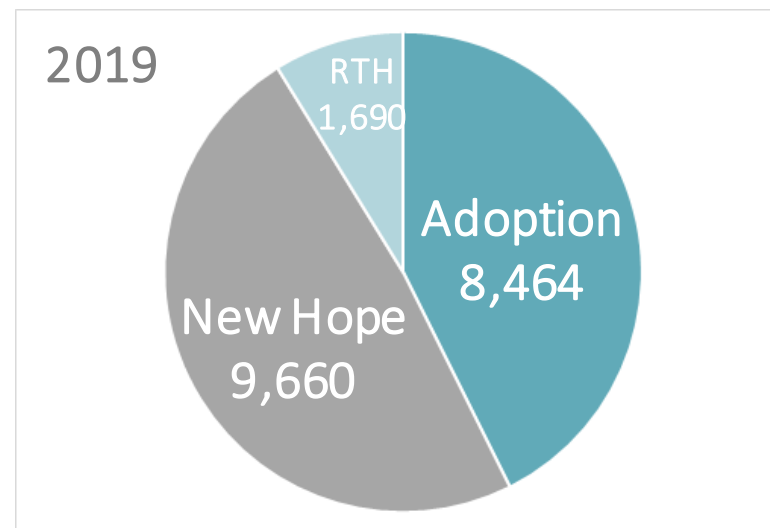
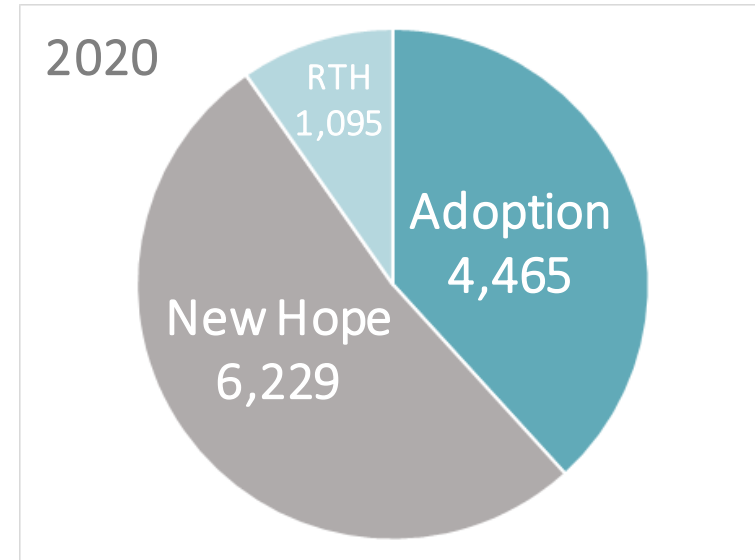
- Enabled us to maintain social distancing while completing 4,465 adoptions!
- Browsing appointments for cats

Enhanced Website

- Rescue only animals had online foster screener
- Mobile app exceeded 20,000 downloads

New Hope Partners

- 40 additional partners on-boarded





ANIMAL SHELTERING IN COVID

Foster Program

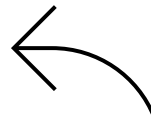
Impact on in-shelter Population

- 20% of intake placed directly into foster (up from 12% in 2019)
- 2,278 pets went into foster homes

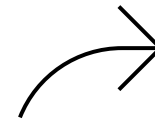
Foster is the Future!

- Increase in cat and dog fosters
- Telemedicine for all fosters and dedicated Veterinay staff
- 691 pets adopted by their foster parents

12% Increase
in Dog Fosters



118% Increase
in Cat Fosters





ANIMAL SHELTERING IN COVID

Keeping Volunteers and Kids Engaged

Volunteer Roles Re-defined

- In-shelter volunteering suspended (April –June)
- New role of Operational Forces (500 hours volunteered, including staff from Best Friends!)
- 14,868 hours of volunteer time (down from 36,000 in 2019)

Community Kids

- 751 students took tours, enjoyed classroom presentations (January – March)
- 98 different virtual presentations for students of all ages
- 150 pet portraits submitted by kids





ANIMAL SHELTERING IN COVID

Community Pets

Food Insecurity

- Supplied human food pantries with pet food
- 178 clients regularly received curbside food delivery
- Delivered pet food to Queens community housing complex
- Held regular food clinics out of Bronx Resource Center

Wellness Clinics

- Pre-COVID Clinic (118 pets vaccinated, 59 microchipped)
- Fall Clinics (255 Vaccinated:, 180 microchipped)

ACC DISTRIBUTED
100,000 LBS
OF PET FOOD
IN 2020!





A NEW MODEL OF ANIMAL WELFARE

2020 Year End Review

Proud to Serve the People and Pets of NYC



KEEPING PETS IN HOMES

3,698

Surrender
Preventions

1,095

Boroughbreds
Returned Home

101,636

Pounds of Pet Food
Distributed



IN SHELTER CARE



27,830

Vaccinations
Administered

101

Animals Taken In
from COVID Homes

14,163

Companion
Animals Taken In

FINDING PETS HOMES

4,465 Public
Adoptions

3,213 1,073 179

6,229 Placed with
Rescue Partners

3,891 1,938 400



ENGAGING THE COMMUNITY



2,278

Boroughbreds
sent to Foster Homes

691

Animals Adopted
by their Foster

33%

of Animals Adopted
by Foster Parents

SHOWCASING BOROUGHBREDS

1,000s

of Photos & Videos
Taken by Volunteers

123,600

Social Media
Followers

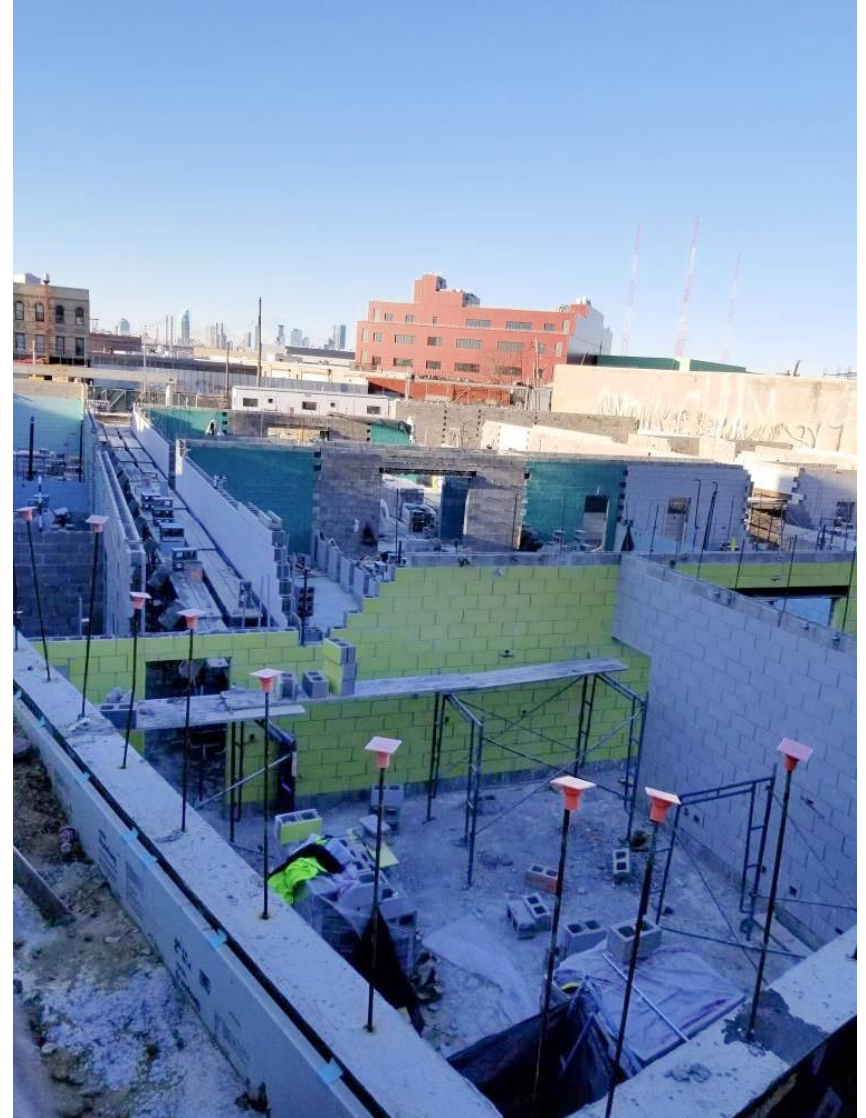
98

Virtual
Presentations





QUEENS SHELTER ON SCHEDULE



New York City
Animal Care Centers
City-Managed Capital Projects
Update January 2021

Overview

- Administration dedicated \$115.7M for animal shelter development and renovation
 - Staten Island Shelter (Total Renovation)
 - Brooklyn Shelter (Total Renovation)
 - Manhattan Adoption Center (New)
 - Bronx Full Service Shelter (New)
 - Queens Full Service Shelter (New)

Brooklyn Animal Care Center



Winner of 38th Annual Awards for Excellence in Design

Colorful Companions by Olalekan Jeyifous

Brooklyn Animal Care Center

832 Shepherd Avenue, Brooklyn

A project of the Department of Cultural Affairs' Percent for Art Program, the Department of Design and Construction, and the Department of Health and Mental Hygiene

Olalekan Jeyifous

Smith-Miller + Hawkinson Architects



Staten Island Animal Care Center

- Phase 2 construction is ongoing (including main adoption entrance, parking lot, and dog run).



Staten Island Animal Care Center

- Steel delivery and installation to start this month.
- Structural steel frame is for the remaining portion of the building at the main entrance.



Staten Island Animal Care Center

- Projected completion - Summer 2021

