

Helping Pets and People



Animal Care Centers of NYC
2019 Impact Report

SENIOR LEADERSHIP TEAM

Risa Weinstock, Chief Executive Officer

Dr. Robin Brennen, V.P. Animal Health & Welfare

Ellen Curtis, V.P., Chief Programs Officer

Jennifer DiClemente, Director, Development

Katy Hansen, Director, Marketing & Communications

Jennifer Piibe, General Counsel

Phillip Reid, Senior Director, Chief Information Officer

Sandra Reina, Director, Finance

BOARD OF DIRECTORS & OFFICERS

Patrick Nolan, Board Chair

Denise Incandela, Vice-Chair

David Glicksman, Treasurer

Jay Kuhlman, DVM, Secretary

Neil Abramson

Yonaton Aronoff

Linda Chinn

Caren Fleit

Dennis Gross, MD

Elaine Keane

Corrine Schiff

(Ex officio, New York City Department
of Health and Mental Hygiene)

Sarah Aucoin

(Ex officio, New York City
Department of Parks and Recreation)

Jessica Corey

(Ex officio, New York City
Police Department)



Animal Care Centers of NYC Impact Report

Dear Friends,

With you by our side, Animal Care Centers of NYC (ACC) is filled with hope, as we embark on our 25th year, pursuing our mission to end animal homelessness throughout New York City. Friends like you have helped shape the evolution of ACC since our inception in 1995 and today ACC is saving more lives animals and helping more people than ever before. As one of the largest open admissions animal welfare agencies in the country, serving one of the largest regional populations, ACC is proud to be such an important guardian of animal welfare in the city that never sleeps.

This Report provides a summary of our 2019 programs, impacts and operations throughout New York City and is the launching point for the continued growth of ACC. As the model for humane animal sheltering continues to evolve, ACC will continue to grow and adapt. In the last quarter century, ACC's strategies and programmatic efforts have continually evolved to better meet the needs of pets and the people who love them all throughout New York City.

When ACC was first incorporated, the landscape for animals in NYC looked nothing like it does today. Now, 25 years later ACC has shattered those bleak notions of "the pound" and the "dog catcher" through our tireless focus on the forces that can break the human-animal bond and insisting on best practices for humane and compassionate care at all of our care centers. The future looks bright for New York City animals thanks to The Mayor, City Council and the Department of Health and Mental Hygiene who have committed nearly \$90 million toward building state of the art shelters and renovating existing ones in all five boroughs. Together we are designing a future for NYC's shelter animals and ensuring that every animal has a home, and every home that wants an animal also has the support and services it needs to have one.

Thank you for being advocates and champions of our work and NYC's animals. Thank you for the impact you are making on our mission and for helping ensure that we deliver the animal sheltering model that truly reflects the greatest city in the world.

Together, we will end animal homelessness in NYC.

President & CEO



Diesel
Adopted
Photo by volunteer Misha Barbour

Our Mission

To end animal homelessness
in New York City

WHAT WE DO

RESPOND AND RESCUE

- Field Rescue Team
- Cruelty Investigation
- Lost and Found services

WELCOME AND EMBRACE

- Veterinary Services
- Behavior and Enrichment Team
- Animal Care Team
- Volunteers and Fosters

ADOPT AND PLACE

- Adoption Services
- Foster Program
- Foster-to-Adopt Program
- New Hope Rescue Partner Program

SUPPORT AND SERVE

- Community Pets Program
- Surrender Prevention Services
- Client Care Services
- Admission Services

EDUCATE AND INSPIRE

- Community Kids Program
- Books with Boroughbreds
- Corporate Outreach



SUPPORT AND REVENUE

EXPENSES

CITY FUNDING

Total City Funding.....\$17,476,450

CONTRIBUTIONS

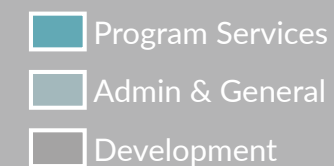
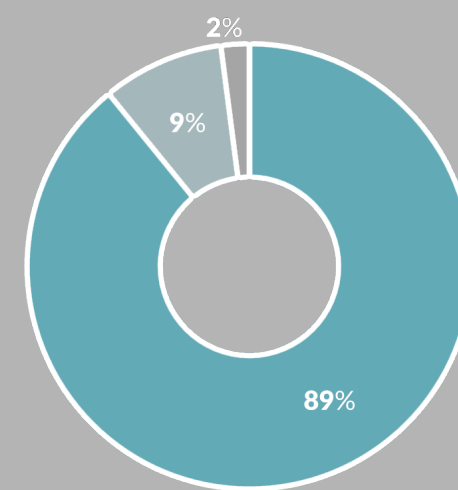
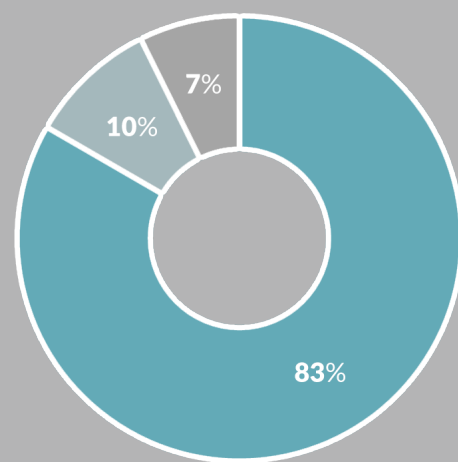
Foundation.....\$394,234
 Corporation.....\$1,088,140
 Individual.....\$478,811
Total Contributions.....\$1,961,185

REVENUE

Shelter Revenue.....\$382,713
 Adoption Revenue.....\$543,815
 Event Revenue.....\$460,193
 Direct Mail.....\$107,370
 Other Revenue.....\$41,160
Total Revenue.....\$1,535,251

TOTAL SUPPORT

AND REVENUE.....\$20,972,885



OPERATING EXPENSES

Program Services.....\$18,092,182
 Admin & General.....\$1,791,956
 Development.....\$418,349

TOTAL EXPENSES....\$20,302,487



2019 Year In Review

Proud to Serve the People and Pets of NYC

KEEPING PETS IN HOMES

3,000 Surrender Preventions
1,690 Boroughbreds Returned Home
30klbs of Pet Food Distributed
2,886 Community Pets Vaccinated/Chipped



IN SHELTER CARE



1,000+ Playgroup Hours
41,229 Vaccinations Administered
23,172 Companion Animals Taken In

FINDING PETS HOMES

8,464 Public Adoptions
 5,485 Dogs 2,647 Cats 332 Rabbits
9,660 Placed with Rescue Partners
 6,905 Dogs 2,360 Cats 395 Rabbits



ENGAGING THE COMMUNITY



503 Dogs taken on BoroughBreaks
2,520 Animals in Foster Homes
37,855 Hours Volunteered

SPREADING AWARENESS

3,200 Participants in ACC Community Kids Program
320 Outreach Events
107,000 Social Media Followers



Placement Rates:

Dogs 93.4% **Cats 92.7%** **Rabbits 97.3%** **Guinea Pigs 97.4%**

Speedy
 Placed with AmsterDog
 Photo by volunteer Geoff Tischman

FINDING HOMES

ACC finds loving homes for thousands of companion animals in need each year. We take in every animal surrendered regardless of its health, age, breed, or behavior. This commitment to open admission guarantees shelter and care to thousands of animals that would otherwise have no safe refuge.

In 2019 with the help of a growing number of adopters and New Hope partners we were able to find placement for 93% of the nearly 24,000 companion animals that came through our doors. We saw the biggest placement increase in the amount of adoptions.

New Hope Partnership

Although ACC may be the first stop along an animal's rescue journey, there are thousands of animals that require medical and behavioral resources beyond our capacity. This is where community partnership is vital. ACC's vast network of over 300 New Hope adoption partners are essential to NYC's animal welfare community. These partners provide specialized medical care and behavioral attention to animals that may otherwise not be ready or suitable for adoption to the general public. In 2019 ACC welcomed 30 new rescue groups to our existing roster of over 300 New Hope partners.



Bean & Bug, adopted August 2019 from a Mobile Adoption Event



Jazzy, adopted May 2019 from Manhattan ACC

LABOR OF LOVE

ACC

Cat and Kitten Adoption Event!

When
11am - 6pm. Saturday, 8/31
11am - 6pm. Sunday, 9/1

Where
208 Bowery
New York, NY 10012

Thanks to Best Friends
SAVE THEM ALL

Reduced Fee Adoptions
Cats: \$25
Kittens: \$50



A special thank you to Best Friends Animal Society for hosting multiple cat/kitten pop-up adoption events in 2019!




8,464

Adoptions

9,660

New Hope Placements

5,485
Cats Adopted



332
Rabbits & Guinea Pigs Adopted




2,647
Dogs Adopted



6,905
Cats Placed



339
Rabbits & Guinea Pigs Placed




2,360
Dogs Placed



Star on a "Boroughbreak" at Bear Mountain

PROVIDING RESPITE



503
Dogs taken on
boroughbreaks

2,520
Animals in
foster homes

Coming into a shelter environment can be very stressful for some animals. New sounds, unfamiliar smells and the absence of old routines can make a pet uncomfortable and unable to show potential adopters their best self. There are also pets who come into our care who have medical issues that would be better addressed in a home environment.

For these pets, the opportunity to have a temporary stay in a home setting can make all the difference. Foster homes provide a quiet, restful place for a scared dog or cat or one that is recovering from a medical condition.

In 2019 we introduced two new programs into our foster roster - **Boroughbreaks** and **Straycations**. Both of these programs offer a short but meaningful respite away from the busy shelter. They also provide a great opportunity to include more detailed notes about the behaviors of each animal in a more natural setting.

GET INVOLVED

DONATE FINANCIALLY

When you give to ACC, you provide much needed funds for programs outside the scope of our contract. These programs include our pet food pantry, community vaccine clinics, behavior training, humane education for kids and more.

LEAVE A LEGACY

Your estate gift can change the lives of generations to come. A bequest in your will or beneficiary designation in estate plans can change the lives of generations of animals to come. This charitable planning enables donors to make substantial gifts and create a legacy of compassion.

DONATE STOCK

When you donate stock, you'll not only make a huge impact on the lives of homeless and abandoned animals, but you'll avoid paying costly capital gains tax as well. Our trained staff is ready to help you through the process.

DONATE GOODS

We often need things like bedding, towels, leashes and other items to keep our shelter animals comfortable. Your gently used linens and other household goods can be used every day in our shelters. We also have an amazon wish list for items we continuously need throughout the year.



JOIN THE MOVEMENT TO END ANIMAL HOMELESSNESS IN NYC

SPREAD THE WORD

Connect with us on social media and tell your friends and family that NYC boroughbreds need their help.



@nycacc

ADOPT

ACC has amazing animals available for adoption every day. You can view all available animals at nycacc.org. You can also download our adoption app at nycacc.org/app.

adopt@nycacc.org

FOSTER

We regularly take in animals who need extra TLC to get healthy and ready for adoption. If you can temporarily open your home to a boroughbred in need, we need you!

fosters@nycacc.org

VOLUNTEER

Provide hands-on help for our shelter animals by becoming a dog-walker, cat companion, pet photographer, corporate volunteer, and more.

volunteer@nycacc.org

ADVOCATE

Provide hands-on help for our shelter animals by becoming a dog-walker, cat companion, pet photographer, corporate volunteer, and more.

CommunityOutreach@nycacc.org

DONATE

Every gift, no matter the size, demonstrates a heartfelt commitment to helping New York City's homeless and abandoned animals. For details, visit nycacc.org/donate.

For inquiries about giving opportunities or to contact a member of the Development Department, please email

donate@nycacc.org

nycacc.org